LUMBEE
GROUP

COMPANY OVERVIEW
MANAGED SERVICES

Native American Indian Company
8(a) ~ SeaPort-e ~ Certified Minority Owned
GSA#: GS-3SF-0143R ~ JSEB ~ DBA ~ MBE

LUMBEE RESOURCE MANAGEMENT GROUP
518210 - 541519 - 541990 - 541512 - 561110 - 541513 - 561210
541618 - 561311 - 561499 - 561312 - 423430 - 561320 - 334118

ABOUT US

Providing Managed IT Services Since 2012

We're always making your computer network faster, smarter, and more secure than ever. We couldn't do it without our fiercely loyal customers and dedicated managed IT services and support team. Lumbee Group is a Full-Service Managed IT Provider located in Jacksonville, FL.   Our IT expertise includes:

- Managed IT Services
- Microsoft Office 365
- 24/7 Automated Monitoring
- Monthly Reporting
- Onsite Support Services Available
- User Password Resets
- Printer & Peripherals Installation
- Antivirus Application Management
- Desktop Software Installation
- Remote Access, Monitoring &
- User Access to Drives
- VoIP Phone Services
- Server & Network Maintenance
- Hosted Anti-Spam Services
- Firewall / Router / Switch
- Cloud Services
- Patch & Firmware Management
- Helpdesk
- Data Backups & Recovery
- Computer Repair (Workstations, Laptops, Devices)

MICROSOFT 365

Setup + Installation
Activation portal • Account setup • Domain activation • Subscriptions and licenses • Purchase options

Configuration + Migration
Email migration • Outlook configuration • Directory synchronization • Connection for mobile devices • Single sign-on setup

Administration + Support
License and seat assignment • Subscription management • IT administration support • Unified experience • Optional on-site support

DATA BACKUP + STORAGE

Protection You Need
Your one stop data backup solution. Complete data protection from snapshots, backup, archive, replication, and more.

Configuration + Migration
Protect your data wherever it lives, against any unfortunate event whether it's on-premise, virtual, hybrid and public cloud environments for as long as it lives.

Data Protection Your Way
data protection solutions custom tailored to meet your company's needs.

MANAGED FIREWALL

Minimize the risk of harmful attacks with our customized managed firewall solutions.The most important first step to protect your computer is turning on a firewall. In a survey, 15% of small businesses offering free guest WiFi do not enable any kind of security. Over 55% of companies have had a security gap because of a misconfigured firewall rule.

FREE ONSITE VISIT

Take Advantage of our FREE On-Site Network Security Scan & Report.

- Vulnerability Report
- Full Network Security Health Report
- Correction and Prevention
- Free Quote

ADDITONAL MANAGED SERVICES

HP, MICROSOFT, ACER, LENOVO PARTER

- HP, MS-Surface, Acer,
- Lenovo Laptops
- HP, MS-Surface, Acer,
- Lenovo Workstations
- Computer Parts
- HP Servers
- Docking Stations
- HP Printers
- Ink & Toner
- HP Multifunction Printers
- HP All-in-One Wireless Print-ers
- HP Photo All-in-One Printers
- HP Smart Printers
- Laptop & Desktop Batteries
- HP Servers \ Parts
- Motherboards
- Memory Upgrades
- Monitors
- Keyboards

VOIP SOLUTIONS FOR YOUR BUSINESS

- Free or minimal setup fees
- Long distance charges at a local rates
- Cheaper than a traditional cell phone
- Adding users, features, phone lines is free
- No miscellaneous charges
- Allows employees to multitask
- Allows users to attach documents
- Virtual meetings
- Share data over virtual meetings
- Enhanced voice clarity
- Work remotely
- Works with Headset / microphone
- Easy to add users
- Easy to add phone numbers
- Hold Music
- Call Screening
- Coaching Tools
- Door Phone Entry Buzzer
- Bandwidth / Data / Call Reports
- Voicemail to email Transcription
- Call Routing
- Do not disturb

CYBERSECURITY SERVICES

- Maintain compliance with multiple regulations and maintain security – advanced managed SIEM and SIEM log management
- Real-time alerting and response.
- Endpoint threat detection and response
- Auto VPN
- Integrated threat Intelligence.
- Forensic analysis and search.
- Reporting
- Behavior Analyses and Correlation.
- Automated alerts & notifications.
- Comprehensive audit trail and log
- Data leakage monitoring.
- Device encryption.
- Password policy.
- Anti-virus / anti-malware.
- Security awareness training.
- Adaptive phishing campaigns.
- Continuous network vulnerability and automated

AT LUMBEE GROUP YOUR IT INFRASTRUCTURE IS OUR #1 PRIORITY

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LUMBEE

GROUP

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