



Lumbee Group



FEMA Emergency Management



FEMA



SEVERE FLOOD



Lumbee Group is an 8(a) Native American Indian Business that provides disaster relief technology solutions for businesses all across the Front Range.

Lumbee Group provide a white glove turn key technology solution for business by providing infrastructure that is needed to get a business up and operating after a disaster.

By providing day to day business technology products beyond computers and servers, we provide switches, routers, and all the typical office infrastructure such as multifunction copy/print/scan devices, phone system, POS system, Wi-Fi, software solution, IT-staffing, cloud services and professional managed IT-Services. We ensure maximum reliability and peace of mind.

Emergency Priority Response Program for Commercial Clients

Our RED ALERT Emergency Response and Planning Program delivers the utmost level of disaster readiness and recovery for our business clients on a local or national. The response and actions taken during the first 12-48 hours following a disaster may be critical in determining whether your business fully recovers. Partnering with a proven company like Lumbee Resource Management Group can mean the difference between effective operational recovery and loss of equipment, resources and customers.

Emergency Planning

The RED ALERT service is structured to work with your own emergency procedures so, that when disaster strikes, the RED ALERT three-stage action plan can be initiated with speed and effectiveness:

- **Stabilization** – location is stabilized and the premises are safe or relocation to a secondary off-site location maybe necessary.
- **Assessment** – to assess the extent of damage, determine priorities of replacing lost IT Hardware/ Software and coordinate an action plan to reduce downtime.
- **Mitigation and Restoration** – implement structured recovery process to restore your facility and or temporary off-site location equipment and your business to full operational readiness.

Before a disaster strikes, we do a thorough analysis of your critical systems, facilities and vital records. We can often recommend practical proven steps to prevent downtime due to loss of critical Information Technology Systems or implement Backup/Recovery Cloud Solutions to prevent potential problems before they become reality.

TO FIND OUT IF THE RED ALERT PROGRAM IS THE RIGHT SOLUTION FOR YOUR BUSINESS, CONTACT:

Lumbee Group 904-394-2786 6440 South Point Parkway Suite 300 Jacksonville, FL 32216 www.Lumbeegroup.com

SAM Registered

DUNS CODE: 07-867-747-0

Cage Code: 6vj25

Johnny Helms

jhelms@LumbeeGroup.com

904-394-2786 ext-5



Lumbee Group



Immediate Action

One call to our 24-hour hotline - operated by our very own Call Center in the U.S. - activates RED ALERT. Your Lumbee Resources Management Group account representative will be notified immediately and Lumbee Group will send an experienced team directly to your site within four hours in most cases.

RED ALERT Basic ♦♦♦♦

Lumbee Resource Management Group offers two levels of RED ALERT service. The benefits of RED ALERT BASIC include:

- Priority response over non-RED ALERT clients for area-wide disasters (catastrophes).
- 24-hour response through Lumbee Group's Call Center hotlines.
- Immediate telephone response after your report the incident.
- Rapid response to your site to inspect and advise on damage control.
- Written mitigation analysis within 24 hours of site visit.
- Dedicated Account Manager assigned to your account.
- Review of your business Back-up/ Recovery IT continuity plans.
- No call-out charges in cities where we have a presence.
- Available on local and regional basis only.

RED ALERT Premium Plus ♦♦♦♦

- Retainer-based program.
- Same as RED ALERT Basic with the addition of three site familiarization surveys.
- Priority over all other non-RED ALERT Premium Plus clients during area-wide disasters

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